

UK Garage Doors Ltd – Privacy Policy

TA: The Garage Door Company Grantham, Shire Garage Doors Distribution & Smart Door

We take great care to protect your information.

UK Garage Doors Ltd (“we” and “us”) is committed to ensuring our site is absolutely secure for you to use and takes great care to protect your information.

This privacy policy explains what information we collect about you, how we may use it, and the steps we take to ensure that it is kept secure. We also explain your rights and how to contact us.

What information do we hold on you?

We collect details from you when you request a product, service, offers or news from us from our website, emails, telephone conversations, and written and verbal communication.

What do we do with the information?

We will use the personal information gathered in our normal course of business primarily to provide the products, services, offers or news you have requested, and also for administration purposes:

We may contact you by post, email, or telephone for these purposes.

We would like to send you information about products and services of ours and other companies in our group which may be of interest to you. You may opt out at any time by contacting us on 01476 833131 or my emailing to info@gdcg.co.uk.

1. to confirm identification when you contact us
2. to keep you informed of any special offers or promotions that we believe might be of particular interest to you
3. to communicate with you in the event that any products or services you have requested are unavailable
4. for credit assessment
5. to review the conduct of and to administer/operate your accounts
6. for statistical analysis, including automated techniques
7. for record-keeping purposes
8. for market research
9. to track activity on our website
10. to improve and monitor our customer service to you
11. for the prevention of crime and fraud.

Disclosure of your information to service providers

In order to provide our products and services, we may need to pass information on to our agents and sub-contractors or appoint other organisations to carry out some of the processing activities on our behalf, such as mailing houses.

In these circumstances, we will ensure that your information is properly protected and used in accordance with this privacy policy. We may also disclose information to the investigating authorities such as the police, and customs and excise, or if required to do so by law.

Transfer of your information outside the European Union

We may need to transfer your personal data outside of the European Union in order to provide you with the services and products you require.

Some of these countries may not have laws that protect privacy rights as extensively as in the European Union. If we do transfer your personal information to other territories, we will take proper steps to ensure that your information is properly protected.

The use of cookies

Cookies are small text files which are stored on your computer, mobile phone or device. Cookies may be placed on your device when you visit a website or open a marketing email.

UK Garage Doors Ltd uses cookies for a variety of reasons, such as to remember your preferences when you visit our site, tailor your visit, monitor traffic to enable us to improve our site, or to ensure we remember the contents of your shopping basket when you next visit the site.

We also set third parties cookies to allow you to easily link to third parties you may be subscribed to, such as Facebook, Twitter and You Tube. We do not control these cookies and how your information may be used, so please visit the third parties' websites for more information on these cookies.

What to do if you do not wish to receive details of offers from us?

If you do not wish to receive details of offers and promotions from us, you can opt-out at any time by clicking the relevant boxes on the form or screen, by emailing info@gdcg.co.uk or by ringing 01476 833131.

Please note that you may change your mind at any time by contacting us by any of the above methods or by following the instructions set out with each offer you receive.

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Changing your personal information

We want to make sure the information we hold about you is accurate and up to date. If you believe that we are storing details relating to you and that these are in correct or you wish to remove them, please contact us by emailing info@gdcg.co.uk or by ringing 01476 833131.

Changes to this privacy policy

If we decide to change our privacy policy, we will post the changes on this page so that you are aware of the information we collect, how we use it and under what circumstances we disclose it. This privacy policy was last updated on 24th May 2018.

A hard copy of the policy is available from the Data Protection Officer, UK Garage Doors Ltd, Units 1-2 Partnership House, Withambrook Park, Grantham, NG31 9ST Any revised policy will apply only to data collected after the new policy comes into effect.

Your rights to access your personal information

You have a right to receive a copy of the personal data that we hold about you.

To obtain a copy of the personal information we hold on you, please write to Data Protection Manager, UK Garage Doors Ltd, Units 1-2 Partnership House, Withambrook Park, Grantham, NG31 9ST . Alternatively email info@gdcg.co.uk

Please visit the following website for further information:-

www.ico.org.uk